

# 20

# YEAR IN REVIEW!

# 17



RESTORING HOPE



## 2017 brought far-reaching change to our city and to our organization!

Just days before Hurricane Harvey made landfall, I was awaiting a meeting of the Board of Directors as formal confirmation of my appointment as CEO | Executive Director of Rebuilding Together Houston. As I busily prepared for what I knew would be my dream job, I reflected on the importance of leadership in service to causes that make a difference in our community. Then, along came Harvey. Joining this organization just after a national disaster has renewed my understanding of the needs that exist and the ways that we can partner with others to achieve results.

2017 brought far-reaching change to our city and to our organization! Not only those who were impacted by the storm, but the challenges brought afterwards, have underscored our mission. We are humbled by the outpouring of support received for our Home After Harvey program. And, we find encouragement from thousands of volunteers, some of whom experienced first-hand damage to their own homes, as we continue the work that has sustained us for 36 years. Thank you!

*Christine Holland*

Christine Holland  
CEO | Executive Director



### OUR MISSION

- 1 To restore hope and revitalize neighborhoods by repairing homes at no cost for low-income elderly, U.S. military veterans, and people with disabilities
- 2 To work with volunteers, supported by public- and private-sector initiatives, to enhance the quality of life for homeowners in need
- 3 To support affordable housing and strengthen the Houston community



In keeping with annual tradition, Rebuilding Together Houston's Board and Staff members turned out in December 2017 to participate in a home rebuild project. The work in Houston's Denver Harbor neighborhood included not only the usual wood replacement and painting, but the gift of a built-in porch bench for the grateful homeowner.

## Rebuilding Together Houston Staff

Christine Holland *CEO | Executive Director*

### OPERATIONS

Julie Mintzer *Chief of Staff*  
 Lorry Harju *Director of Development*  
 Terri Drabik-O'Reilley *Director of Volunteer Services*  
 Maria Hillman *Office Manager*  
 Susan Caraway *Bookkeeper*  
 Megan Rowe *Communications Coordinator*  
 Leonard DiFranza *Volunteer Coordinator*  
 Lori Martinez *Client Services Coordinator*  
 Krystina Juarez *Client Intake Specialist*

### CONSTRUCTION

Tim Rogers *Director of Construction*  
 Damon Ross *Home After Harvey, Senior Program Manager*  
 Ralph Hillman *Warehouse and Supply Chain Manager*  
 Maxine Morgan *Construction Program Manager*  
 Karla Carranza *Volunteer Home Repair Program Coordinator*  
 Diana Solis *Project Coordinator*  
 Adam Oganowski *Project Coordinator*  
 Chetkeila Greene *Project Coordinator*  
 Janice Miller *Project Coordinator*  
 Delfino Estrada *Critical Systems Repair Expeditor*  
 Peggy Wilkins *Administrative Assistant*

## Rebuilding Together Houston Board of Directors

### BOARD EXECUTIVE COMMITTEE

Tracy Bridge *CenterPoint Energy*  
 Guillermo Lambarri *AT&T*  
 Scott Clarke *D.E. Harvey Builders*  
 Christopher Krummel *McDermott International, Inc.*  
 Bryan Milton *ExxonMobil*

### BOARD MEMBERS

Gary Adams *Deloitte, LLP*  
 Dominique Allen *Community Representative*  
 Scott Burns *NRG Energy*  
 Jay Carlton *Sterling Structures*  
 Jason Consoli *BBVA Compass*  
 Summer Dajani *Methodist Global Health Care*  
 Eric S. Levy *AIG Consumer Insurance*  
 David Massin *Northern Trust*  
 David McCalvin *McCalvin Enterprises*  
 Bob Miles *BHGRE Gary Greene*  
 Peter Nardo *JPMorgan Chase & Co.*  
 Gary Olander *First Tennessee Bank*  
 David Purvis *BHP*  
 Jennifer Rhys-Davies *Accenture*  
 Randall Rojas *Hancock Whitney Bank*  
 Jim Springer *Gilbane Building Company*  
 Kim Easley Williams *IBERIABANK*  
 Darryl Willis *Google*  
 Scott Wizig *SWE Homes*

### EMERITUS BOARD

Drew Alexander  
 John T. Cater  
 Jim Fonteno  
 Felix Fraga  
 Randy Henry  
 James L. Ketelsen  
 Rob Mosbacher, Jr.  
 Fred Williams

# 2017 has been a momentous year!

Looking back on one of the most eventful years in our history, Rebuilding Together Houston saw a great deal of change in 2017. From our Kickoff to Rebuild community event, which tagged into Super Bowl LI in February, to disaster response and helping our neighbors in the aftermath of Hurricane Harvey in August, we remained steadfast in our mission. Before, during and after the storm, we continued to repair the homes of low-income elderly, U.S. military veterans and people with disabilities,

aiming to revitalize the communities in which they live. The year brought phenomenal change: with disaster funding that is unmatched in our history, national recognition of our teams and their good work, and an increased ability to apply a holistic approach to our home repairs. With the support of many, we've weathered the storm, partnered with others, and grown our programs and staff – yes, **2017 has been a momentous year!**

FEBRUARY 2017  
22ND ANNUAL KICKOFF TO REBUILD

AUGUST 2017  
HURRICANE HARVEY



Super Bowl LI was prestigious for the City of Houston. Tapping into that citywide excitement, Rebuilding Together Houston launched Super Impact 17, a major awareness and fundraising campaign, 17 months before Houston's Super Bowl. The campaign culminated with Kickoff to Rebuild, an NFL-sanctioned event, on February 3, 2017 with our community revitalization project in the Independence Heights neighborhood. During Super Impact 17, our organization built significant partnerships, gained community-wide recognition, and delivered much-needed critical home repairs for hundreds of families across Harris County.

## Our Super Impact 17 Campaign Partners

- |                         |  |                      |
|-------------------------|--|----------------------|
| Accenture               | First Tennessee Bank                               | Marek Brothers       |
| AIG Insurance           | Gexa Energy  | McCalvin Enterprises |
| BHGRE Gary Greene       | Gilbane  | NRG                  |
| BHP                     | Great American Title                               | RTH Board and Staff  |
| Camden                  | IBERIABANK   | Sterling Structures  |
| CenterPoint Energy      | International Brotherhood<br>of Electrical Workers | Stewart Title        |
| Community Bank of Texas | #716   | SWE Homes            |
| D.E. Harvey Builders    | J Allen Kent Development                           | Tellepsen Family     |
| Deloitte                | JPMorgan Chase & Co.                               | Whitney Bank         |
| DPR Construction        |  |                      |

### MEDIA PARTNERS

iHeart Radio

KHOU 11



**Above:** More than 500 Houstonians came out in support of Kickoff to Rebuild.

**Left:** Volunteers create new landscape and build a trail and ramp for the Welcome Center.



**RANDY HENRY AND FRED WILLIAMS HONORED**

Randy Henry (left) and Fred Williams (right) were honored in March 2017 for their more than 50 years of combined service as Co-Chairmen of the Board of Rebuilding Together Houston. At their Retirement Breakfast, CEO & Executive Director Jim Soller presented them with commissioned artwork by a Houston artist. Board President Tracy Bridge described Fred and Randy's work as "the true embodiment of Houston's well-known philanthropic spirit."



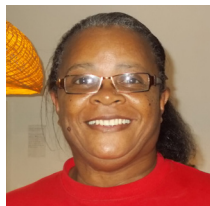
**NURSES' CONFERENCE**

Rebuilding Together Houston was chosen by the American Nurses Credentialing Center as the charity of choice for their 2017 National Magnet Conference, held in Houston in October. RTH received a significant gift and made new friends among the 9,000 nurses who attended the general session. Participants stopped by the Rebuilding Together Houston booth to learn more about our organization and donate to our Home After Harvey program.



**MS. DORIS**

Rebuilding Together Houston and ExxonMobil volunteers worked alongside HGTV's Chip and Joanna Gaines in October to repair the home of 81-year-old Ms. Doris, who was evacuated by boat with her three dogs during Hurricane Harvey. Like thousands of homebound elderly, people with disabilities, and others overwhelmed after Harvey, Ms. Doris was unable to perform the cleanup and repairs to bring her home back to livable standards. Thanks, ExxonMobil, for your dedicated volunteer teams and generous gifts that have sustained Rebuilding Together Houston over the years!



**MS. ETHEL**

As Hurricane Harvey hit, Ms. Ethel and her grandson, his very pregnant wife, and two toddlers waited in the home she has

lived in for 11 years. When a neighbor's house began to flood, they headed to high ground – a nearby restaurant's parking lot. Harvey forced Ms. Ethel to move in with her son, and she needed help. Rebuilding Together Houston's work included mold treatment, removing flooring and replacing siding on the home. In the midst of such loss, this story is a message of hope – you can see it on Ms. Ethel's face, thanks to the work of our generous volunteers. Our work with Ms. Ethel was featured on *Good Morning America* on November 13.

“The roof you gave Ms. Debbie went beyond the normal volunteer scope; it gave her a safer home for years to come.”

— JULIE MINTZER,  
RTH CHIEF OF STAFF



**THE BARVIN GROUP**

During the Spring 2017 Volunteer Home Repair Program, volunteers from The Barvin Group worked in the Acres Homes area. Though the project was scheduled for completion in a weekend, the paint work extended until the following Monday. The Barvin Group's commitment extended as well – they subsequently donated a new roof for the home – even sending a crew member to Dallas for shingles that matched the color of the house.



**BEFORE**



**AFTER**

Transformations made by Rebuilding Together Houston's Volunteer Home Repair crews.

REBUILDING TOGETHER  
**SUPER IMPACT 17**

Thanks to a wave of support from community-minded Houston corporations, **Rebuilding Together Houston's Super Impact 17** campaign was a resounding success! The 17-month campaign allowed the organization to plan and pilot our first targeted community revitalization effort.



Founded in 1982 by Houston business leaders, **Rebuilding Together Houston** was first registered as Private Sector Initiatives. RTH became a national Rebuilding Together affiliate in 2004. The agency celebrated its 35<sup>th</sup> Anniversary in 2017.



**Tracy Bridge**, Executive Vice President & President | Electric Division of CenterPoint Energy, was named Chairman of the Board of Directors at Rebuilding Together Houston.

**Touchdown Houston Grant**  
 Thanks to the **Houston Super Bowl Host Committee** for our Touchdown Houston grant recognizing our community revitalization work in Independence Heights. Special thanks to Greater Houston Community Foundation, Jamey Rootes at Houston Texans, and Camden's Ric Campo.



22<sup>nd</sup> ANNUAL  
**Rebuilding Together**  
**KICKOFF TO REBUILD**

**KICKOFF TO REBUILD** was a large-scale, multi-faceted project, built on the momentum of Super Bowl LI and designed to engage hundreds of people from Houston in community revitalization.



**Spring Volunteer Home Repair Program**

April 2017 was the start of our Spring Volunteer Home Repair Program. More than 70 crews helped to repair the homes of low-income elderly and veteran homeowners. Volunteers are always needed! Rebuilding Together has a long list of neighbors in need and matches the skills of crews to homes in need of repairs.



Spring Volunteer Home Repair Program crew members pictured **left to right**: BHP, AT&T, and Deloitte.



**48,614 Hours**

Donated by Volunteers



**97 Military Veterans**  
 Homes Repaired



**1,930 Harris County**  
 Residents Served



**878 Unduplicated**  
 Residential  
 Homes Served

# THE ASTROS FOUNDATION



We are honored to be working with the **Astros Foundation** on a three-year partnership. Rebuilding Together Houston will rebuild homes around youth ballparks renovated by the Astros Foundation in parks around the city.



**Fall Volunteer Home Repair Program** Thank you to all the Fall Volunteer Home Repair Program crews who worked so hard to repair the homes of our Houston neighbors in need!



**IN-KIND ... SO KIND!** With donations from In-Kind donors like **Spectrum Brands** (National Hardware, Kwikset and Pfister) Rebuilding Together Houston got a jumpstart on its Home After Harvey efforts. Another generous gift of SmartSide siding from **Louisiana Pacific** is helping to save time on our home repair projects.

JULY

AUGUST

SEPTEMBER

OCTOBER

NOVEMBER

DECEMBER

**United Methodist Army**  
Our long-time partner, The United Methodist Army, made up of high-school and college students, visited Rebuilding Together Houston again in July and completed repairs on 28 houses.

**Hurricane Harvey** made landfall on August 25, 2017.



Rebuilding Together Houston was named a recipient of the AARP Foundation's Hurricane Harvey Fund to provide direct relief assistance to older adult households.



We were honored with a generous grant from the **Texas Veterans Commission** in October. The funds will help repair 17 homes of veterans like Victor (left), who served in Vietnam. After RTH completed the work on Victor's house, his son called to let us know what a difference our work had made in his father's life.



On November 13, 2017, the Rebuilding Together Houston team and CITGO volunteers primed studs throughout a homeowner's Harvey-impacted home, removed the tile flooring and replaced exterior siding. All the while, millions of viewers watched as **ABC's Good Morning America** camera crews visited our worksite.

## CITGO AND GREATER HOUSTON COMMUNITY FOUNDATION

At the end of 2017, we received significant support from CITGO, Greater Houston Community Foundation, and others for our Home After Harvey program.



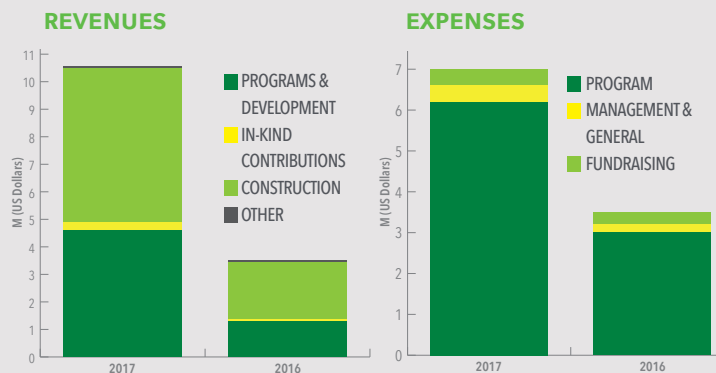
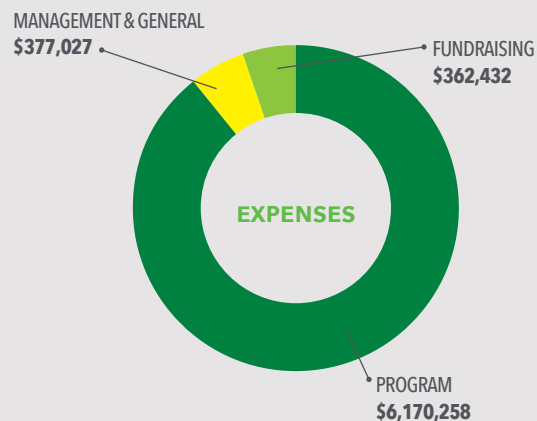
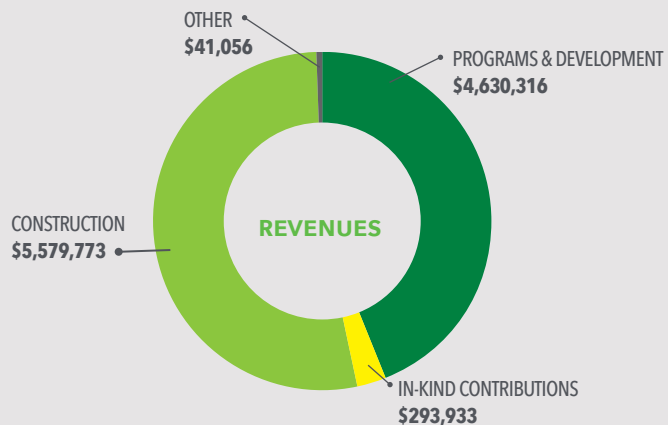
**Left to right:** Randy Henry, Jim Soller, and Christine Holland.

## Congratulations and Thank You!

Jim Soller retired from Rebuilding Together Houston, effective September 30, 2017. Upon his retirement, Jim was named Executive Director of the Year from Rebuilding Together. To be named as an outstanding leader out of more than 135 affiliates is a great honor for a very deserving Executive Director. Thank you for your years of service, Jim!

In October, we welcomed new CEO | Executive Director Christine Holland to RTH! Christine has extensive experience in the retail and commercial furniture industries, and has been active on boards within the Houston nonprofit sector, including the Houston Symphony, the Houston Area Women's Center, the United Way Community Investment Process, the United Way Women's Initiative Steering Committee, and Literary Advance Houston. Christine earned a BBA degree in Marketing from The University of Texas at Austin.

# Financial Summary 2017



## BALANCE SHEET

### ASSETS

	Year Ended	
	December 31, 2017*	December 31, 2016
Cash **	\$ 4,291,188	\$ 596,898
Grants/Pledges, & Accounts Receivable	917,790	929,654
Inventory & Other Assets	153,775	—
Property	67,509	67,509
<b>TOTAL ASSETS</b>	<b>\$ 5,430,262</b>	<b>\$ 1,594,061</b>

### LIABILITIES AND NET ASSETS

#### Liabilities:

Accounts Payable & Accrued Expenses	\$ 561,059	\$ 514,154
Grant Advances (Deferred Revenues)	313,138	144,446
<b>TOTAL LIABILITIES</b>	<b>874,197</b>	<b>658,600</b>

#### Net assets:

Unrestricted	229,677	673,164
Temporarily Restricted	4,326,388	262,297
<b>Total Net Assets</b>	<b>4,556,065</b>	<b>935,461</b>
<b>TOTAL LIABILITIES AND NET ASSETS</b>	<b>\$ 5,430,262</b>	<b>\$ 1,594,061</b>

## REVENUES AND EXPENSES

	Year Ended	
	December 31, 2017*	December 31, 2016
<b>REVENUES</b>		
Programs & Development	\$ 4,630,316	\$ 1,296,627
In-Kind Contributions	293,933	64,922
Construction	5,579,773	2,101,764
Other	41,056	36,994
<b>TOTAL REVENUES</b>	<b>\$ 10,545,078</b>	<b>\$ 3,500,307</b>
<b>EXPENSES</b>		
Program	\$ 6,170,258	\$ 2,998,916
Management & General	377,027	177,082
Fundraising	362,432	322,043
<b>TOTAL EXPENSES</b>	<b>6,909,717</b>	<b>3,498,041</b>
<b>NET INCOME</b>	<b>\$ 3,635,361</b>	<b>\$ 2,266</b>

\* Note: 2017 Data is unaudited at time of printing.

\*\* Of our 12/31/2017 total cash balance of \$4,291,188, approximately \$3,891,000 is restricted for specific purposes (primarily the Home After Harvey program). The remaining balance of approximately \$400,000 is unrestricted.





The timing of a generous grant from AARP underpinned the confident launch of Rebuilding Together Houston's Home After Harvey program. Our AARP partners visited us and one of our Harvey-impacted neighbors in December, and the day ended with our guests grabbing paint rollers and helping with the rebuild.



## Home After Harvey

Our Home After Harvey program has received support from community-minded corporations, faith-based organizations, collaborative partners, and generous individuals who are counting on Rebuilding Together Houston's long-standing reputation for quality work and integrity.

# My summer adventure ...

... took a road to discovery in 2017, beginning when I arrived at the Garcia home in Houston's Northside community with colleagues from Rebuilding Together Houston. At first sight, I noticed the braces on Mrs. Garcia's ankles; it was clear that she had difficulty walking. Neighbors often found the Garcias in the backyard of the home where they had lived for the last 25 years - Mr. Garcia doing yard work, while his wife hung clothes on the line. In 2009, Mrs. Garcia began having mobility issues and was diagnosed with severe arthritis. Her condition got to the point where she could no longer safely go down the steps to the yard she loved. She called RTH, and their inspection determined that the Garcias needed a ramp and new siding as well.



“My favorite part was the joy and satisfaction when the job was done.”

Thanks to an RTH crew from the UH-Downtown Black Student Association, the house has new siding and a coat of white paint. But Mrs. Garcia still needed a ramp to the backyard. I, as RTH's 2017 Shell Summer Intern and a senior at Texas Tech University, volunteered and became the ramp crew leader. With a rotating crew of 12, in 30 hours, we completed the 25-foot, L-shaped ramp. I learned about both construction and managing a project. I had the opportunity to work with friends, family, volunteers from Youth Build (a nonprofit program), and colleagues who are now lifetime friends. My favorite part was the joy and satisfaction when the job was done. The hug from Mrs. Garcia, with her “y'all are truly a blessing,” made all my work worth it.

Yours truly,

**Celia Leija**  
RTH 2017 Shell Summer Intern

# Thank You!

Every year for 36 years, hundreds of Houstonians have relied on Rebuilding Together Houston for home repairs that they could not afford, but which were needed for our neighbors to remain in the homes they love. Volunteers are key to our mission. And, the work goes on, for those affected by Harvey, and for those senior citizens, U.S. military veterans, and persons with disabilities, displaced or otherwise. We need teams of volunteers to help with quality home repairs to keep our neighbors safe and dry. **Please join us!**



AT&T



BP



Above: Ironman Foundation; below left: Gilbane; below right: BHGRE Gary Greene





## CITGO Partnership

CITGO Petroleum Corporation entered into a three-year partnership with Rebuilding Together Houston in December 2017 to repair up to 300 homes in Houston's Independence Heights community. As part of their "FUELING GOOD | REBUILDING LIVES" initiative, CITGO's generosity will make a huge difference for those without the means to repair their homes after the impact of Hurricane Harvey.



Tanya Debose with Houston Mayor Sylvester Turner.

### LEADERSHIP IN INDEPENDENCE HEIGHTS

## Tanya Debose

Tanya Debose grew up going to church in Independence Heights. She is now Executive Director of the Independence Heights Redevelopment Council and a driving force in the neighborhood that was the first African-American incorporated community in Texas. Debose works daily with Rebuilding Together Houston to preserve affordable housing in her community.

Houston's Mayor Sylvester Turner has said that Debose has her finger on the pulse of her neighborhood. As quoted in the Houston Chronicle, Mayor Turner said, "Tanya Debose from Independence Heights is dedicated to making sure that positive opportunities keep flowing into her neighborhood."

Thanks to a generous grant from CITGO, Rebuilding Together Houston is working with Debose and other Independence Heights leaders to repair their neighbors' storm-ravaged homes.

## SUSTAINING PARTNERS



## Program Partners

### \$25,000 to \$49,999

BHP  
BP  
Jerry C. Dearing Family Foundation  
Indrani N. and Hemant P. Goradia  
Houston Endowment  
IBERIABANK  
Second Baptist Church  
Shell Oil Company  
SWE Homes  
Wells Fargo Foundation

### \$10,000 TO \$24,999

Accenture  
Bank Of America  
BBVA Compass  
Brown Foundation, Inc.  
Chapelwood United Methodist Church  
D.E. Harvey Builders, Inc.  
Deloitte  
Elkins Foundation  
Espin Technology  
First Presbyterian Church of Kingwood  
First Tennessee Bank  
First Unitarian Universalist Church  
Great American Title Company  
Hancock Whitney Bank  
Houston Esperanza  
Independent Bank  
Ironman Foundation  
JPMorgan Chase and Co.  
Junior League of Houston  
Makita U.S.A.  
Marek Family Foundation

Ronnie Matthews  
McCalvin Enterprises  
MUFG Union Bank Foundation  
Plymouth Hill Foundation  
SRS Distribution  
Valero Energy Foundation

### \$1,000 TO \$9,999

Gary and Dawn Adams  
Advantage Credit Inc  
Afton Incorporated  
Dominique and Vincent Allen  
Maria Alvarez  
Andrews Foundation  
AVAdek  
Booz Allen Hamilton  
Tracy B. and Chris H. Bridge  
C-AIR-S Mechanical Inc.  
Jay Carlton  
Scott and Ashley Clarke  
Coastal Securities Fund  
Community Bank of Texas  
Community Foundation of Middle Tennessee  
Jason and Heather Consoli  
Roger De Moore  
Jacob DesAutels  
DPR Construction  
Enbridge Inc.  
Energy Transfer Partners  
Freebird Partners  
David and Sharen Groppell  
Hanif Gulamhussein  
Chris Haas

David W. Handler  
Hennessy Family Fund  
Randolph and Janis Henry  
Albert and Ethel Herzstein  
Charitable Foundation  
Ralph and Maria Hillman  
Christine and Michael Holland  
Houston Wilderness  
Impact Fluid Solutions  
Invesco  
Travis L. and Tina Jagers  
Jennings, Haug and Cunningham, L.L.P.  
Manson and Zelda Johnson  
Karsten Interior Services  
Louise T. Keely  
Breigh Kenley  
Dan King  
Christopher A. and Jenny Krummel  
Guillermo Lambarri  
Eric Levy and Sheryl Lappin  
David and Heidi K. Massin  
McDonald Electric  
Media Design Inc  
Mark Mehta  
Memorial Drive Presbyterian Church  
Robert C. and Lisa H. Miles  
Bryan and Rachel Milton  
Peter Nardo  
NARI Greater Dallas  
Neighbors 4 Neighbors  
Northern Trust

Gary M. Olander  
Peter Pappas  
Princeton Area Community Foundation  
Mariya Prytula  
David Purvis  
Kevin Rafferty  
Rex Mechanical  
Jen and James Rhys-Davies  
Mary W. Rose  
SeaSide Poke  
Kristi M. Shelton  
Sims Metal Management  
James and Janet Soller  
Sorrell Construction  
Jim and Jacqueline Springer  
St. Mark's United Methodist Church  
Stewart Title  
Strake Foundation  
Taqueria El Rinconsito  
Thunder Exploration Inc  
Total Inc.  
Volunteer Houston  
Robert Watson  
Weyerhaeuser Foundation  
Darryl K. Willis  
Barbara W. Winston  
Phillip Winston  
Scott Wizig  
YourCause

**Thank you to the more than 450 individual donors and 3,250 volunteers who contributed to RTH in 2017.**



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[rebuildinghouston.org](http://rebuildinghouston.org)

*On the Cover: So many Houstonians were impacted when Hurricane Harvey hit in August 2017. In November, our Home After Harvey work was featured on ABC's Good Morning America, hosted by Michael Strahan, former Houstonian and NFL star. Rebuilding Together Houston continues to support our neighbors in need. We're here for the long haul!*